		2021/10/2
Termination of support for Auto-Shot Sampler with ball-valve mechanism		
Category	☐ New product ☐ Discontinued	☐ Spec revision ☐ Price revision ☐ Others (Support term)
Products affected	Auto-Shot Sampler (mo	del: AS-1020E)
<overview></overview>		
Two types of mechanism, i.e., ball-valve and gate valve mechanisms exist for Auto-Shot Sampler. The support for the Auto-Shot Sampler with the ball-valve mechanism will be terminated on December 31, 2014. When the support term ends, no repair service will be provided.		
We would recommend that those customers who use Auto-Shot Sampler with the ball-valve mechanism consider purchasing the Auto-Shot Sampler with the gate-valve mechanism.		
<distinguishing and="" ball-valve="" gate-valve="" mechanisms=""></distinguishing>		
The two types of Auto-Shot Samplers are shown in Fig. 1 and Fig. 2.		
Auto-Shot Samplers with the ball-valve mechanism have its seral number of AS3119157 (9 digits, shipment before November 13, 2003). 10 digits serial number means the new version (gate valve mechanism).		
Front view (hor	Side view using cover removed)	Gate-valve Side view Front view (housing cover removed)
Fig. 1 Ball-valve mechanism		Fig. 2 Gate-valve mechanism
<reason for="" support="" termination=""></reason>		
Since it has been more than ten years since Auto-Shot Sampler with the ball-valve mechanism was discontinued, it is extremely difficult to obtain parts for repair.		
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